

HICKS & MOTTO --CLIENT SATISFACTION SURVEY

Dear Steve:

Thank you for allowing us the opportunity to represent you in your personal injury claim. We sincerely appreciate and value the confidence you had in us throughout this claim. In order to assist us in better serving future clients please take a moment and complete the brief survey below. As you know our client's referrals are our most valuable source of business and we strive to provide excellent representation to all. Please let us know what you liked about our representation and if there is anything you feel we can improve upon. Enclosed herein please find a self-addressed stamped envelope to help expedite this request.

On behalf of Hicks & Motto, I would like to personally thank you again for the opportunity to represent you and I look forward to being there for you, your family and friends in the future should the need arise.

Very truly yours,

Michael A. Motto

Michael A. Motto, Esquire

1. The things I like most about the firm are:

The firm is comprised of professionals in every sense of the word. The expertise of Mike Motto went far beyond the usual personal injury attorney because of his dedication to his clients and expertise in his field.

2. I liked how my lawyer handled my case because:

Mike Motto kept me informed every step of the way and advised what was going to be required to obtain the best results in my case.

3. Did you feel that the office staff was professional and why?

The office staff at Hicks and Motto was always available to answer any questions that I had concerning correspondence received from the firm. The staff also transmitted my questions to Mr. Motto who quickly addressed my issues.

4. Would you recommend us to a friend or family member and why?

I would whole heartedly recommend the firm of Hicks and Motto to any friends or family members. I
know that any one to whom I recommend Hicks & Motto will be well taken care of in their injury matter.

5. Overall how satisfied were you with the representation you received?

I was completely satisfied with the firm's representation as my case had many obstacles to overcome.
Mike Motto truly helped me receive a terrific resolution of my case which far exceeded my expectations.
Thank you Mike for your great representation.

6. Is there a particular staff member that you feel deserves special recognition for their work in your case?

Mike Motto was the one who deserves the most credit for a job well done. He should be everyone's "go to"
personal injury attorney.

7. What can we do to improve?

There is nothing that the firm can or should do to improve. It is a great firm.



Stephen Levy

May 1, 2026

Date

- By my signature I acknowledge and give consent that all or part of this survey may be reproduced or published in Hicks & Motto promotional materials, internet reviews and surveys and for all other commercial purposes by Hicks & Motto or a third party at their direction. I understand that if said materials are reproduced or published in whole or in part that my full name will be redacted to just a first name and last initial to protect my identity.