

**HICKS & MOTTO --CLIENT SATISFACTION SURVEY**

Dear Christine:

Thank you for allowing us the opportunity to represent you in your personal injury claim. We sincerely appreciate and value the confidence you had in us throughout this claim. In order to assist us in better serving future clients please take a moment and complete the brief survey below. As you know our client's referrals are our most valuable source of business and we strive to provide excellent representation to all. Please let us know what you liked about our representation and if there is anything you feel we can improve upon. Enclosed herein please find a self-addressed stamped envelope to help expedite this request.

On behalf of Hicks & Motto, I would like to personally thank you again for the opportunity to represent you and I look forward to being there for you, your family and friends in the future should the need arise.

Very truly yours,

*Michael A. Motto*

Michael A. Motto, Esquire

1. The things I like most about the firm are:

- ① COMPLETE TRANSPARENCY FROM BEGINNING TO END!
- ② FANTASTIC COMMUNICATION SKILLS - UPDATES, KIND, ETC
- ③ EXPERT IN THEIR FIELD - KNOWLEDGEABLE!!
- ④ TRUE ADVOCATES!

2. I liked how my lawyer handled my case because:

He was everything I mentioned in Q1.  
I am so grateful to him

3. Did you feel that the office staff was professional and why?

100% - equally thoughtful, professional  
in how they communicated. Excellent follow-up  
and supportive.

4. Would you recommend us to a friend or family member and why?

100% - THEY would give outstanding support to ~~the~~ anyone in need. They are broadly knowledgeable about the field of injury.


5. Overall how satisfied were you with the representation you received?

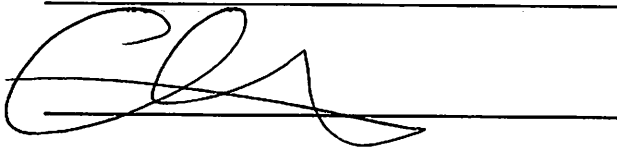
100% would not change a thing.

6. Is there a particular staff member that you feel deserves special recognition for their work in your case?

Yes, - Mike + Joy

7. What can we do to improve?

advertize more! 



3/1/24  
Date

- By my signature I acknowledge and give consent that all or part of this survey may be reproduced or published in Hicks & Motto promotional materials, internet reviews and surveys and for all other commercial purposes by Hicks & Motto or a third party at their direction. I understand that if said materials are reproduced or published in whole or in part that my full name will be redacted to just a first name and last initial to protect my identity.

Sorry for the delay!