

**HICKS & MOTTO --CLIENT SATISFACTION SURVEY**

Dear Sebastian:

Thank you for allowing us the opportunity to represent you in your personal injury claim. We sincerely appreciate and value the confidence you had in us throughout this claim. In order to assist us in better serving future clients please take a moment and complete the brief survey below. As you know our client's referrals are our most valuable source of business and we strive to provide excellent representation to all. Please let us know what you liked about our representation and if there is anything you feel we can improve upon. Enclosed herein please find a self-addressed stamped envelope to help expedite this request.

On behalf of Hicks & Motto, I would like to personally thank you again for the opportunity to represent you and I look forward to being there for you, your family and friends in the future should the need arise.

Very truly yours,

*Michael A. Motto*

Michael A. Motto, Esquire

1. The things I like most about the firm are:

Very transparent.

2. I liked how my lawyer handled my case because:

Fast, ~~and~~ and updated me every step of the way.

3. Did you feel that the office staff was professional and why?

Professional, welcoming, relayed All my phone calls.

4. Would you recommend us to a friend or family member and why?

Make you feel like they care about  
the result of the case

5. Overall how satisfied were you with the representation you received?

Very satisfied and some! Above and beyond

6. Is there a particular staff member that you feel deserves special recognition for their work in your case?

Thank you Mr. Motto for cutting me a break,

7. What can we do to improve?

N/A



05/11/23

Date

- By my signature I acknowledge and give consent that all or part of this survey may be reproduced or published in Hicks & Motto promotional materials, internet reviews and surveys and for all other commercial purposes by Hicks & Motto or a third party at their direction. I understand that if said materials are reproduced or published in whole or in part that my full name will be redacted to just a first name and last initial to protect my identity.